



Use and maintenance instructions

Balcony glazing

Cleaning

To ensure smooth operation of the glazing system, keep the wheels and slide path clean. Use silicone spray on the wheels when necessary. Clean the aluminum profiles with water, soap, and a soft cloth.

Preventing marks on the glass

New concrete and other building materials have a high pH-value, and during rain the water can transmit silicate compounds to the glass. If the glasses aren't cleaned frequently, these substances can etch onto the glass surface, resulting in murky marks that won't wash off. As building materials age, fewer silicate compounds are deposited. Our optional drip tray also helps divert the rainwater away from the glazing and glass railing.

Our recommendations for cleaning the glasses:

- Use a soft cloth with soap or window cleaner.
- Wash glazing and glass railings every two to three months in the first year to avoid marks on the glass.
- When the first year has passed, clean the glass two to three times a year.
- Consider an extra cleaning after a period of heavy rain.

Contractor's responsibility

Under certain conditions, glass may show damage or other deviations (such as delamination, roller waves, and/or anisotropy, etc.) appearing after completion. In such cases, Alnova is not responsible for faults if the issue arises due to the product being used for purposes other than intended, or if it is due to a specifically prescribed or specified construction by the customer, or if the product has been installed in a particularly exposed environment, or if the customer has handled the products contrary to Alnova's use and maintenance instructions.

Service

If you encounter problems with your glazing, we recommend contacting us using the service form on our website. Our staff with expertise in your specific issue will then get in touch with you, to help you solve the problem.